

RJReynolds

Tobacco Company

ELECTRONIC MAIL

October 16, 1995

SalesRetail

1221	1222	
1222	1223	20
1223	1226	
1224	1229	
1225	ROM	
1226		
1229	PC	SC
1240	MC	PA
1244	RSM	RBM

DENNIS R. BELLINGER
Senior Chain Accts Manager

1000 Opdyke Rd.
Suite B-1A
Auburn Hills, MI 48326
810-475-5602
FAX - 810-475-5609

TO: ROU Please disseminate to affected divisions, retail managers and retail reps.
1110 1210 1310 1610 2210 2910

SUBJECT: KMART REQUESTS/REPAIRS CID #0002-00-00

We have been notified by Kmart Headquarters, J F Walker and CPS, that the following Kmart stores located within your division are requesting attention. Please follow-up with these requests as soon as possible. If a contact person is mentioned, be sure to contact that person.

TERR #	SIS #	STORE	LOCATION	DESCRIPTION
113122	271134	3152	Waterbury, CT	Need price signs. EM sent for repair 10/11 on cigarette fixtures, shelves & signs. Call from ABE.
122320	591145	7476	Westbury, NY	Needs canopy & price signs(EM sent 9/12 for label).
133029	402893	3339	East Brunswick, NJ	Needs doors for 4' carton fixture.
163823	701846	7119	Haverhill, MA	Needs glass doors for tobacco fixture because of city ordinance. Contact Mr. Steve Rhein. Please handle ASAP!
222802*	810818	9627	Hinesville, GA	Store has requested a 4' in-line pack fixture. Currently has a small slide right & left variety that is located under the rebate coupon board.
223229	310218	4071	Marietta, GA	Mr. Wade reports that none of his carton fixture doors will stay shut. Pls repair. (EM sent 8/9 to have ctn fixture reset & RJR pack rack installed.)

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293421	621472	9294	Tarboro, NC	Store claims to have had shelves removed for reset, but because of size was never reset. Wants shelves replace in carton fixture. Store may need package fixture to replace a PM package fixture. Previous request on EM dated 9/8 & 9/20. Talk w Joe Hadcanmon 919-823-8240. Please advise me of status in this store.
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*Does not have a retail rep assigned to this store. Please send a specialist out to take care of this situation.

Please, voicemail Maureen(840947) and advise of status of these stores. Thank you for your cooperation in this matter.

Sincerely,

Dennis

Dennis R. Bellinger

DRB/ms

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